

De Leeuw Ltd



January, 2021

Dear Valued Customers,

De Leeuw Ltd has never been more committed to taking care of our employees, serving our customers and providing support to our local communities. While the COVID-19 global pandemic has redefined our normal way of life, our mission – To Serve Our Customers – remains the same.

In the 38 years since our founding, De Leeuw Ltd has weathered through and adapted to many challenges. Our first priority has always been the safety and welfare of our employees. This goes beyond incorporating best practices for health safety. We consider it paramount that our employees' livelihood and the continued success of our customers also be protected.

To this end, numerous initiatives in employee education, social distancing, hand-sanitizing and increased facility cleaning are proving effective. Policies are in place to ensure only healthy employees and visitors are allowed in our offices and our COVID-19 response team meets throughout the week to assess current practices and adapt when necessary to CDC and government policy changes.

Our employees share great pride in the products they work with and in the customers that we all have the privilege to serve. We will continue to deliver the quality products you expect with on-time delivery within government guidance for our operations. As we respond to the ever-evolving coronavirus outbreak, be assured that we have a plan in place to maintain the continuity of our business and your supply of Reflex-Rol, Mermet and Phifer products.

Sincerely,

*Dick de Leeuw*

